

What finish is recommended for extreme climate conditions?

TESA HOTEL offers highly resistant finishes for the most demanding weather conditions. Our chrome, stainless steel and PVD finishes are the ones that provide the best resistance to extreme environmental conditions, both in tropical countries (in which temperature and humidity rates are usually high) and in places with sharp temperature differences between day and night. PVD treatments are external coatings that provide the locks with extreme solidity, ensuring that the finish remains unaltered for at least ten years. It can resist UV rays, aggressive cleaning products, scratches (as produced, for example, by rings), etc. The PVD treatment will make your locks shine just like the first day of its life cycle.

How many openings can be registered in the locks?

TESA HOTEL locks, readers and electronic cylinders can register up to 1,000 openings or opening attempts in their non-volatile memories.

Why the handle does turns freely when the door is closed? What advantage does it take?

In TESA HOTEL locks, the external handle spins free when the clutch is not activated. This prevents the lock from being forced open, since a rigid handle may be used as a lever and be tampered with, which may damage the device. Our free-spin external handles manage to avoid this.

How can I improve the security of the rooms in order to prevent break-ins from happening?

If you wish to install a high-security lock, TESA HOTEL provides the automatic lever projection lock. Every time the door of the room is closed, the 20mm security lever is automatically projected – the customer does not need to take any further measures, with a safe locking guaranteed both when the customer is inside the room and when he/she has left.

Is it possible to mount electronic locks on armoured doors?

Yes: the DONNA and SPY locks, as well as our electronic proximity cylinders, may be mounted on armoured doors with multipoint security locks. This is very useful for rented apartments.

What is the most suitable lock for a rustic door?

In this case, our electronic cylinders provide the ideal solution, since they allow removing the existing mechanical cylinder by merely replacing one screw. No need to perform any drillings or casings, which keeps the door untouched.

May I renovate the existing electronic locks in my hotel with a low budget?

Yes, with TESA HOTEL it is possible to replace only the external side of the lock, keeping the internal side and the original mechanics, which is the purpose of the 'Plan Renove'. This allows hotel owners to reduce costs significantly.

When must I replace the battery in the locks? May I lose data in case the battery is all used up?

Before the battery is completely used up, when magnetic stripe cards are inserted or when the proximity credential of the hotel staff is close to the lock, it alerts the user with flickering red and green LEDs, which means that battery replacement is due. In wireless reading and writing systems, low battery alerts will appear directly in the software. Data do not get lost, since these locks feature non-volatile memory.